

Section 2: Objectives, Success Indicators & Target

Objective	Weight	Action	Success Indicator	Unit	Weight	Excellent [100%]	Very Good [90%]	Good [80%]	Fair [70%]	Poor [60%]
To Provide Effective and Efficient Direction Services	100	Provide Effective and Efficient Civil Registration and Census Services	Timeline by which processing, collecting and distribution of New/Replacement of CID/SRP card is completed.	Days	11	30	50	70	90	>100
			Timeline by which Census Transfer (Inter Dzongkhag, Within Dzongkhag and Within Gewog) process is completed upon the receipt of duly filled documents.	Days	11	20	30	40	50	>50
			Timeline by which Change of Citizen Information (Name change, correction of DoB, change of parents' details, change of house information, change of marital status) is completed upon the receipt of complete documents.	Days	11	3	5	7	9	>10
			Timeline by which Birth Registration in the system is completed upon the receipt of duly completed documents.	Days	14	30	50	70	90	>90
			Timeline by which verifying, registering and approving the Death Registration in the system is completed upon the receipt of duly filled documents.	Days	10	5	7	10	15	>15
			Timeline by which Census Dropout Case Registration, Census Adoption Case Registration, Census Termination and Double Census Case process is completed upon the receipt of duly completed documents.	Days	13	30	50	70	90	>90

To Provide Effective and Efficient Direction Services	100	Provide Effective and Efficient Civil Registration and Census Services	Timeline by which Naturalization, Regularization and change of census status process is completed upon the receipt of duly completed documents.	Days	13	20	30	40	50	>60
			Timeline by which Annual Census Enumeration is completed	Days	17	90	100	110	120	>120